



# DEN-TECH

**PROFESSIONAL DENTAL LABORATORY**  
1943 S. Myrtle Ave, Monrovia CA. 91016  
www.DenTechSmiles.com  
(626) 793-1969 FAX (626) 228-2490

Dr/Office Name \_\_\_\_\_  
Address \_\_\_\_\_ City \_\_\_\_\_ Zip \_\_\_\_\_  
Phone \_\_\_\_\_ Deliver by 5 pm on \_\_\_\_\_  
Patient's Name \_\_\_\_\_

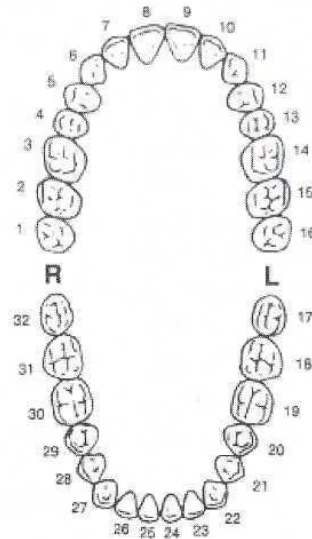
PLEASE SEND:  BOXES  RX FORMS

FINISH  METAL TRY-IN  BISQUE BAKE TRY IN

**SPECIFIC INSTRUCTIONS:**  PLEASE CALL DOCTOR

ENCLOSED WITH CASE:  IMPRESSIONS  MODELS  BITE

OTHER: \_\_\_\_\_



### PORCELAIN FUSED TO METAL

- NON-PRECIOUS
- SEMI-PRECIOUS
- PRECIOUS (HIGH NOBLE WHITE)
- PRECIOUS (HIGH NOBLE YELLOW)
- IMPLANTS

### PONTIC DESIGN



### BUCCAL MARGIN DESIGN

- METAL HAIRLINE OR \_\_\_\_ MM ON BUCCAL
- METAL-PORCELAIN JUNCTION
- PORCELAIN BUTT MARGIN (90° SHOULDER REQ)

- METAL COPING WITH PORC COVERAGE
- COPING WITH FULL PORC COVERAGE
- METAL OCCLUSAL EXCL BUCCAL CUSP
- METAL OCCLUSAL EXCL BUCCAL CUSP

### FULL METAL RESTORATIONS

- GOLD CROWN  PREMIUM GOLD
- GOLD INLAY/ONLY  SOFT TYPE
- SEMI-PRECIOUS  NICKEL FREE
- NON-PRECIOUS FULL CAST (inlav/onlav)

### IF NO OCCLUSAL CLEARANCE

- METAL OCCLUSION
- REDUCTION COPING
- SPOT OPPOSING
- MAKE THIS A PERMANENT NOTE**

### ENCLOSED WITH CASE

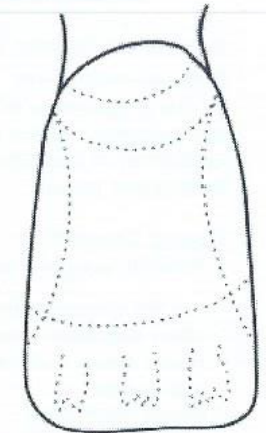
- IMP  MODELS  BITE
- OTHER: \_\_\_\_\_

### ALL CERAMIC/COMPOSITE

- IPS E-MAX MONOLITHIC
- IPS E-MAX LAYERED
- IPS E-MAX INLAY/ONLAY
- FULL CONTOUR ZIRCONIA
- LAYERED ZIRCONIA
- FELDSPATHIC PORCELAIN VENEER
- D-TECH RESIN RESTORATION (Printed composite resin)

### SHADE INSTRUCTIONS

SHADE GUIDE \_\_\_\_\_



STUMP SHADE \_\_\_\_\_

### OCCLUSAL STAINING

- NONE  LIGHT  MEDIUM  DARK

### TEMPORARY CROWNS

ABUTMENT TOOTH NUMBERS \_\_\_\_\_  
PONTIC TOOTH NUMBERS \_\_\_\_\_  
TOTAL UNITS. \_\_\_\_\_

- SPLINTED  SINGLE UNITS

- D-TECH PROVISIONAL (Printed temporary restorations)

### REQUIRED

SIGNATURE \_\_\_\_\_ License No. \_\_\_\_\_

Customer agrees to company policy as stated below and on reverse

### DENTURE/FLEXIBLE PARTIALS

- STD HAND PACKED DENTURE
- DENTSPLY SUCCESS INJECTED
- CHECKLIST:**
- MID-LINE MARKED  IDEAL
- HIGH UPLINE-MARKED  CHARACTERIZED
- PROPER LIP SUPPORT
- BITE BLOCK/BASE PLATE  TRY IN
- CUSTOM TRAY  FINISH
- MALE  FEMALE AGE \_\_\_\_\_

### ANTERIOR SETUP:

### PARTIAL DENTURES

- PREMIUM INJECTED  STANDARD  VITALLIUM  GOLD
- FRAME TRY IN  FRAME WITH BLOCK
- TEETH TRY-IN  FINISH
- STAYPLATE
- OTHER SERVICES**
- BLEACHING TRAY  ANTI-SNORING DEVICE
- SURGICAL GUIDE  NIGHT GUARD HARD/SOFT
- NIGHT GUARD SOFT  NIGHT GUARD HARD
- GUIDED SURGERY APPLIANCE  GUIDED PLAN

# DEN-TECH DENTAL LABORATORY

## Turn Around Times - Number of days IN the Lab

Pickup day counts as a half day, if before noon. Otherwise, pickup/delivery day is not an in-lab day. Day of pickup/delivery does not count if via courier or shipped. In-Lab days begin when we receive. **Weekends and major holidays do not count as in-lab days.**

**All pickups must be ordered by noon to ensure same day, otherwise, they may be shifted to next day pickup, depending on our schedule.**

We pickup and deliver to offices within 10 miles of our lab. We use a courier service for So Cal offices further than 10 miles. Courier pickups are always received by us the day AFTER they are picked up. Offices outside of So Cal can be shipped via UPS, we provide prepaid labels. We charge for one direction delivery/pickup, and potentially subsequent necessary back and forth trips, if not due to our error.

### Crown and Bridge

Full Metal Crowns	7 days
PFM Crowns	10 days
Porcelain, E-Max, Zirconia & temps	10 days
All Implant Cases	15 days

\*implants can take more or fewer days, depending on system used and part availability, but should be budgeted at 15 in-lab days.

**\*FIXED CASES WITH 5 OR MORE UNITS MAY REQUIRE ADDITIONAL TIME**

### Removable

Custom Trays	4 days
Occlusal Rims	5 days
Metal Frame Try In	8 days
Teeth Set Up/Try In	7 days
Process & Finish (after try in)	7 days
Nightguards/Bleaching Trays	7 days
Stayplate (under 4 teeth)	5 days
Stayplate (5+ teeth)	7 days
Reline/Simple Repair	1 day
If picked up by 9:30, same day, delivered at 4 or later	
Max Repair	2 days
Repair w/cast or weld to partial	7 days
Immediate Dentures	10 days

### RUSH CASES:

If you have an emergency, and need faster service we are HAPPY to help you, if we can! There is a limit to how many rushes we can do in a day. THEY MUST BE SCHEDULED IN ADVANCE WHERE POSSIBLE. Rush charges and special delivery charges may apply.

#### Rush Charges :

# Days Early	# Days Early	# Days Early	# Days Early
1	\$25	4	\$65
2	\$35	5	\$85
3	\$50	Faster	\$100

Please understand that rushes require us to rearrange our schedule, move other cases and often have employees work overtime to accommodate.

### PAYMENT TERMS:

Cost of collection of any account will be paid by the customer. All accounts are payable within 30 days of statement date. Accounts not paid within the stated terms will be subject to COD status and a late charge of 2% of the unpaid balance. Prices subject to change without notice. RX must be enclosed with original case submission.

### OUR GUARANTEE TO YOU:

At Den-Tech Dental Laboratory, every order receives our conditional guarantee to be of the finest quality, made to the specifications you have provided in writing on this RX form, and to fit your working model.

**Remake Policy:** When a Dentist requests remanufacture of a product, the dentist agrees to resubmit **ALL** original goods including but not limited to original impressions, models, and restorations. **DEN-TECH must have the original goods to assess possible restoration replacement or repair cost to the dentist and to determine if the original product is repairable or if it is necessary to remanufacture. Failure to reasonably notify and return products within 15 business days after receipt of product to DEN-TECH shall constitute acceptance.**

**Conditional Warranty Details:** All warranties are conditional. Patient must receive regular recall checkups from the dentist that seated restorations, and meet all post-care recommendations, including but not limited to mandatory night guard compliance. Damage due to trauma is excluded from warranty. Additional restorative procedures, including but not limited to endodontic or orthodontic treatment, addition of a partial denture, or the loss of or failure of teeth, may void warranty. DEN-TECH is not responsible for changes regarding teeth that receive restorations, including but not limited to cases of loss and/or fracturing of abutment teeth prior to, during, or after cementation. This warranty does not apply to any cases that have been notified as having contraindications by DEN-TECH. All warranties will be remedied by remake of original class of restorations after DEN-TECH evaluation. Credits on accounts are not included in this warranty.

### WHAT IS COVERED:

**FIXED: 5 YEARS // VENEERS: 2 YEARS.** As long as all instructions with invoice are followed & restoration or prep is not changed or damaged.

Veneers: If fractures occur during the cementation application, DEN-TECH will remake the restoration at 50% of the original service fee, plus shipping and any other incidentals, such as soft-tissue models, etc.

**Dentures, Chrome Partial Dentures, Night Guards: 6 MONTHS // Stayplates: 60 day:** As long as all instructions are followed with the invoice. Appliance is not changed or damaged in any way.

**Implant Abutments, Implant Restorations :** 5 year conditional warranty.

**Hybrid Denture:** 3 Year conditional warranty.

**WHAT IS NOT COVERED:** All warranties are void if a case comes back for a remake but DenTech previously contacted the doctor or assistant about a contraindication issue and was instructed to proceed.